

PRIVACY POLICY

On the website “VivIPAY”, (“Website”) “we”, “us” and “our” means VivIPAY Merchant Services (which is a ‘data controller’ for the purposes of data protection legislation) and “you” means the individual who is using the Website.

Where we refer to VivIPAY Merchant Services this refers to one or more of the trading companies VivIPAY Merchant Services (which operates in Brazil) and First Trust Merchant Services (which operates in Northern Ireland).

Please read this Privacy Policy carefully so that you understand what kinds of information we gather about you, how we may use that information, the choices you have regarding our use of the information and your ability to retrieve the information. By proceeding with access to or use of our Website you are deemed to have accepted all terms of this Privacy Policy.

THE ACCEPTANCE OF THIS POLICY SHALL IMPLY THE USER'S RECOGNITION THAT WAS READ, UNDERSTOOD AND ACCEPTED UNCONDITIONALLY ALL THE PROVISIONS SET OUT IN THIS DOCUMENT. IF THE CUSTOMER HAS ANY QUESTIONS ABOUT THE PRIVACY POLICY, VivIPAY RECOMMENDS THAT THE CUSTOMER PLEASE CONTACT OUR CUSTOMER RELATIONSHIP SERVICE.

THIS PRIVACY POLICY DESCRIBES THE PRIVACY RIGHTS, AND ABOUT THE WAY VivIPAY, USES, STORES, SHARES AND PROTECTS ITS PERSONAL INFORMATION. THIS POLICY APPLIES TO THE VivIPAY WEBSITE AND ALL RELATED WEBSITES, APPLICATIONS, SERVICES AND TOOLS, REGARDLESS OF HOW YOU ACCESS OR USE THEM.

THE USER DECLARES AND ASSURES, UNDER THE PENALTIES OF THE LAW, THAT:

A) IS IN THE ENJOYMENT OF YOUR CIVIL ABILITY AND IS NOT LEGALLY PROHIBITED TO SIGN THE TERMS OF USE;

B) IF YOU ARE ACTING ON BEHALF OF A LEGAL PERSON, YOU HAVE THE POWERS NECESSARY, ACCORDING TO YOUR ACTS, TO LINK IT TO ALL TERMS AND CONDITIONS SET FORTH.

Personal information

By “Personal information” we mean personal information about you we obtain from you or from third parties, such as defined below. By using this Website you agree to the use of your Personal information as set out as follows:

We do not capture and store any personal information about you when you access this Website, except where you choose to submit Personal information by enquiring about our products and services either by e-mail.

In particular, if you apply for any of our services, only for the purposes as mentioned above we may share personal information with other companies of VivIPAY Merchant Services and/or with our agents. If you give us information about another person, in doing so you confirm that they have given you permission to provide it to us to be able to process their personal information and also that you have told them who we are and what we will use their data for, as set out in this Privacy Policy.

Information transfer

From time to time we may invite you to supply personal information in order for us to authenticate your identity or to provide you with services (such as access to subscriber-only services, bulletin boards and email newsletters). In order to deliver such services, we will need to process and store your personal information and may need to transfer it to the relevant partner(s), of ViViPAY Merchant Services, for processing both inside and outside Brazil, United States and Mexico. By submitting your personal information, you consent to such processing and transfer in connection with such orders, offers or services and for any other purposes to which you consent at the time you provide the information or as provided in this.

Privacy Policy

In order to process, use, record and disclose your Personal Data, we or our agents may transfer such information to ViViPAY Merchant Services companies or agents in countries outside Brazil United States and Mexico may not have laws comparable to those in the European Union to protect your personal information. We will be responsible for ensuring that your personal information continues to be adequately protected during the course of any such transfer.

Other websites and information security

This Privacy policy covers all Websites operated by ViViPAY Merchant Services. Any other websites that may be linked to or by our Website(s) will be subject to their own policies which may differ from ours. You should carefully read the privacy policies of these websites before submitting any personal information.

You should be aware that communications over the Internet, such as e-mails, might not be secure. Your communications may route through a number of countries before being delivered; this is the nature of the Internet. For that reason ViViPAY Merchant Services cannot accept responsibility for any access or loss of personal information that is beyond our control. We do however work to protect the security of your information during transmission by using Secure Sockets Layer (SSL) software, which encrypts information inputted by you. It is important for you to protect against unauthorized access to your computer. Therefore be sure to sign off when finished using a shared computer.

Cookies

COOKIE	TYPE	DURATION	DESCRIPTION
Cookie Compliance	Persistent	1 year	Remembers if you clicked the accept button in the Cookie information bar at the top of your browser.
Google Analytics	Persistent	1 year	To help us improve our site and to better understand how people use our site, we use Google Analytics. Most websites use an analytics program. The collected data is anonymous, it does not identify you as an individual in any way. IT helps us identify how many people visit our site,

COOKIE	TYPE	DURATION	DESCRIPTION
			which country they are from, how many pages they visited, how fast our site loaded, and so on.

To help make our website more responsive to your needs, we will collect personal information about you through the use of a standard feature of browser software nicknamed ‘Cookies’, which we will send to your PC from this Website. A Cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the Cookie to you.

We use Cookies to help tailor our website to your needs, to deliver a better, more personalized service, and to remember certain choices you’ve made so you don’t have to re-enter them.

We use temporary or “session”-based cookies that contain certain information about a user’s or visitor’s use of our website at a particular time. Session-based cookies are automatically disabled or deleted when a user of or visitor to our website closes his or her browser software at the end of session.

Your internet service provider or your PC instruction manual may provide you with further information how to either set your browser to disable cookies or to inform you when Cookies are set. Please note, by disabling Cookies you may not be able to take full advantage of the Website.

Marketing

VivIPAY Merchant Services and its agents may, unless you ask us not to, use your personal information to keep you informed of services and products from us and our carefully selected partners, which may be of interest to you. This information may be given to you by letter, telephone, email or other electronic means and, for that purpose, you are deemed to consent to receiving such service and product information. However, you can contact us at any time to have your details removed from lists used by us for direct marketing purposes.

Changes to Privacy Policy

We may change this Privacy Policy from time to time and when such a change is made; we will post a revised version on this Website. Please note that changes are effective when they are posted and it is your responsibility to read the Privacy Policy from time to time in order that you are aware of any such change. Your continued use of the Website and/or the services connected with it will indicate your agreement to any such change.

The Privacy policy was last reviewed during June 2018.